

Michael Rigg, P.E.



Co-Founder

Summary of Experience

Mike is an engineering executive and manufacturing consultant with experience implementing technical quality systems, developing lean manufacturing strategies, improving business processes, designing manufacturing and distribution facilities, and managing projects. Mike is the co-founder of Operations Associates, an operations and management consulting company that achieved Inc. 500® status in 2000 as one of America's fastest growing, privately held companies.

Professional History

Operations Associates, Co-founder
Fluor Daniel, IE, Quality/Maintenance Mgmt. Consultant
Michelin North America, Industrial Engineer (IE)
U.S. Army, Captain, Ordnance Corps

Education

B.S. in Engineering; U.S. Military Academy, West Point, New York
M.B.A., Finance, University of Texas – El Paso, Texas
M.S., Engineering Management (Quality emphasis); University of Massachusetts, Amherst, Massachusetts

Registrations & Certifications

- Registered Industrial Engineer: South Carolina, North Carolina
- Certified Quality Engineer (CQE), American Society for Quality
- Certified Six Sigma Black Belt (CSSBB), ASQ
- Certified Project Management Professional (PMP), PMI

Professional Activities & Affiliations

- American Society for Quality (ASQ), Senior Member
- Project Management Institute (PMI), Member

Publications & Presentations

- "Advanced Project Management"; Presentation Series, 2002.
- "The Secrets Of Six Sigma"; Company Newsletter, 2001.
- "Operations Associates"; two presentations when Operations Associates received the South Carolina Bronze (1998) and Silver (1999) Quality Achiever Awards (State Baldrige Award process).
- "The Human Side of the Organization"; Industrial Engineering, A series of six articles, February - December 1992.
- "Breakthrough Thinking: Making Team Successes Easier to Achieve"; TEI Conference (Productivity Inc.), November 20, 1992.

